



Regence

P.O. Box 21267
Seattle, WA 98111-3267

Regence BlueShield is an Independent Licensee
of the Blue Cross and Blue Shield Association

May 1, 2011

HealthDataInsights (HDI) to perform hospital audit services

Dear Hospital Administrator, Patient Accounts or Medical Records Manager:

Regence has recently contracted with [HealthDataInsights \(HDI\)](#) to perform retrospective claim audits on our behalf to ensure the integrity of paid claims, including coding validation, payment accuracy, and compliance with regulations, policies, contractual requirements and utilization standards. HDI is a leader in health care claims integrity and has over 25 years of experience with a number of the largest commercial payers, in addition to being the Centers for Medicare & Medicaid Services (CMS) Medicare audit contractor for the Regence service area.

HDI will begin their audit process in June, 2011. Correspondence related to audits, including record requests, audit findings and onsite reviews will come directly from HDI. All hospital bill audits conducted on our behalf by HDI will be performed in accordance with existing Regence policies and under our supervision. HDI will review claims paid within the previous 12-month period only.

The confidentiality provisions and other terms of our Agreement with you govern this process and the conduct of the auditors, whether the work is performed by Regence or HDI employees under contract with us. We accept responsibility for the audit process and the conduct and actions of all individuals associated with it. As Regence representatives, the HDI auditors will require access to the medical records of all Regence group and Individual, Federal Employee Program (FEP), Uniform Medical Plan (UMP) and Regence MedAdvantage patients for purposes of the audit.

If you have questions, please contact your provider consultant. Contact information is available in the [Contact Us](#) section of our *Provider Web Site* at www.wa.regence.com/provider.

Sincerely,

Beth B. Johnson
Vice President
Provider Services

Reference #: 111129501184

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