

Regence Engage Medical Plan

\$500 Deductible
80% Coinsurance



Regence

Regence BlueShield is an Independent Licensee of the Blue Cross and Blue Shield Association

Regence BlueShield

WASHINGTON SAMPLE BENEFIT SUMMARY

Effective Date: January 1, 2008

Benefit Summary

Lifetime maximum benefit	\$2,000,000
Deductible per calendar year	\$500 Per Member \$1,500 Per Family (3 times the member amount)
Maximum coinsurance per calendar year	\$2,000 Per Member \$6,000 Per Family (3 times the member amount)
After the maximum coinsurance is met, the plan pays	100% for the remainder of the calendar year except where noted

Understanding Your Benefits

- We will begin to pay benefits for covered services in any calendar year only after your deductible is satisfied. Your deductible applies for all services unless otherwise specified.
- Once you have paid any applicable deductible, we pay a percentage of the allowed amount for covered services. When our payment is less than 100%, you pay the remaining percentage. This is your **Coinsurance** (Member Responsibility).

You Select Your Provider and Control Your Out-of-Pocket Expenses

- **Category 1.** You choose to see a preferred provider and save the most in your out-of-pocket expenses. Choosing this category means you will not be billed for balances beyond any deductible, copayment, and/or coinsurance for covered services. You can find a list of providers at our Website or by calling Customer Service.
- **Category 2.** You choose to see a participating provider and your out-of-pocket expenses will generally be higher than if you choose Category 1 because we may negotiate larger discounts with preferred providers that will result in lower out-of-pocket amounts for you. Choosing this category means you will not be billed for balances beyond any deductible, copayment, and/or coinsurance for covered services.
- **Category 3.** You choose to see a provider that does not have a participating contract with us and your out-of-pocket expenses will generally be higher than Category 1. Also, choosing this category means you may be billed for balances beyond any deductible, copayment and/or coinsurance. This is sometimes referred to as balance billing.

Covered Medical Services (Per Member)	Member Responsibility Category 1, Category 2 and Category 3
Professional Services	20%
<ul style="list-style-type: none"> ▪ Office visits for illness, injury or preventive care ▪ Laboratory, radiology and diagnostic procedures ▪ Surgery, inpatient visits and therapeutic injections 	
Acupuncture	20%
<ul style="list-style-type: none"> ▪ 12 visit limit per calendar year 	
Ambulance Services	20%
Blood Bank	20%
Chemical Dependency Services	20%
<ul style="list-style-type: none"> ▪ \$14,000 every 2 calendar years maximum benefit 	
Durable Medical Equipment	20%
<ul style="list-style-type: none"> ▪ \$7,500 per calendar year maximum benefit 	
Emergency Room (Including Professional Charges)	20% after \$100 copay
<ul style="list-style-type: none"> ▪ Copay waived if admitted directly to a hospital or facility 	
Genetic Testing	20%
<ul style="list-style-type: none"> ▪ \$5,000 per member lifetime maximum benefit 	
Home Health Care	20%
<ul style="list-style-type: none"> ▪ 130 visit limit per calendar year 	

Covered Medical Services (Per Member)	Member Responsibility Category 1, Category 2 and Category 3
Hospice Care ▪ 14 respite care day limit per member lifetime	20%
Hospital Care ▪ Inpatient, Outpatient and Ambulatory Service Facility	20%
Immunizations for Adults	20%
Immunizations for Children ▪ Covered up to age 18	0% (deductible waived)
Maternity Care	20%
Mental Health Treatment - Inpatient and Residential ▪ 8 day limit per calendar year	20%
Mental Health Treatment - Outpatient ▪ 12 visit limit per calendar year	20%
Neurodevelopmental Therapy ▪ Covered for children age 6 and under ▪ \$1,500 per calendar year maximum benefit	20%
Nutritional Counseling ▪ 3 visit limit per member lifetime	20%
Orthotic Devices ▪ \$500 per calendar year maximum benefit	20%
Prosthetic Devices ▪ \$20,000 per calendar year maximum benefit	20%
Rehabilitation Services ▪ Inpatient: \$25,000 per calendar year maximum benefit ▪ Outpatient: \$1,500 per calendar year maximum benefit	20%
Skilled Nursing Facility (SNF) Care ▪ 60 inpatient day limit per calendar year	20%
Spinal Manipulation ▪ 10 spinal manipulations per calendar year	20%
Temporomandibular Joint (TMJ) Disorders ▪ \$1,000 per calendar year maximum benefit	20%
Transplants ▪ \$250,000 limit per member lifetime ▪ \$50,000 limit for donor expenses per transplant ▪ 6 month waiting period (you may receive credit from your prior medical coverage)	20%
Vision Services ▪ Exam: 1 routine eye exam per calendar year ▪ Hardware: \$150 per calendar year maximum benefit	0% (deductible waived)

BlueCard[®] Program (Out of Area or Travel)

The BlueCard Program is a unique program that enables you to access hospitals and physicians when traveling outside the four-state area Regence serves (Idaho, Oregon, Utah and Washington), as well as receive care in 200 countries around the world. Find a provider near you at www.bcbs.com or call 1 (800) 810-BLUE (2583).

Employee Assistance Program (EAP)

The Employee Assistance Program provides short-term, confidential counseling at no out-of-pocket expense to you. The EAP is available to you and your immediate family, including family members living in your home (who may or may not be enrolled in this coverage). The EAP package includes 24-hour crisis counseling, short-term counseling, referrals and follow-up when necessary and appropriate. Please contact us or your group for more information regarding EAP coverage and for contact information.

Prescription Medication Benefits

A nationwide network of Participating Pharmacies is available to you. Pharmacies that participate in this network submit claims electronically. You can find a list of Participating Pharmacies at our Website, www.myRegence.com.

Individual deductible per calendar year	\$250 (calculated separately from your medical deductible)
Individual maximum coinsurance per calendar year	\$3,000 (calculated separately from your medical maximum coinsurance)

Covered Prescription Medication Services (Per Member)	Member Responsibility Generic	Member Responsibility Formulary Brands	Member Responsibility Non-Formulary Brands
Prescription Medications from a Pharmacy <ul style="list-style-type: none"> ▪ 30-day supply for each prescription 	\$5 (deductible waived)	\$25	\$50
Maintenance Medications from a Mail-Order Supplier <ul style="list-style-type: none"> ▪ 90-day supply for each prescription ▪ 30-day supply for each injectable medication 	\$15 (deductible waived)	\$75	\$150

General Exclusions

We will not provide benefits for any of the following conditions, treatments, services, supplies or accommodations, including any direct complications or consequences that arise from them.

Preexisting Condition Exclusion

Exclusion Period for Preexisting Conditions	9 months (you may receive credit from your prior medical coverage)
Important note: By preexisting condition, we mean a physical or mental condition, regardless of the cause of the condition, for which medical advice, diagnosis, care or treatment was recommended or received within the 6-month period before the enrollment date.	

Medical Exclusions

Benefits Not Stated: Services and supplies that are not specifically listed as a covered service under the contract. When a member receives a non-covered service or supply at the same time as a covered service, we will consider only the portion of charges relating to the covered service eligible for payment.
Condition Caused By Active Participation in a War or Insurrection: The treatment of any condition caused by or arising out of a member's active participation in a war or insurrection.
Condition Incurred In or Aggravated During Performances In the Uniformed Services: The treatment of any member's condition that the Secretary of Veterans Affairs determined to have been incurred in, or aggravated during, performance of service in the uniformed services of the United States.
Cosmetic/Reconstructive Services and Supplies except to treat a congenital anomaly, to restore a physical bodily function lost as result of injury or illness or related to breast reconstruction following a medically necessary mastectomy, to the extent required by law.
Counseling in the absence of illness.
Custodial Care: Non-skilled care and helping with activities of daily living.
Dental Services provided to prevent, diagnose or treat diseases or conditions of the teeth and adjacent supporting soft tissues, including treatment that restores the function of teeth.
Expenses Before Coverage Begins or After Coverage Ends: Services and supplies incurred before your effective date under the contract or after your termination under the contract, except as may be provided under the other continuation options of the contract.
Fees, Taxes, Interest: Charges for shipping and handling, postage, interest or finance charges that a provider might bill.
Foot Care (Routine): Routine foot care including treatment of corns and calluses and trimming of nails, except when indicated for diabetic patients.
Government Programs: Benefits that are covered, or would be covered in the absence of this plan, by any federal, state or governmental program.
Growth Hormone Therapy (coverage for these services may be provided under the prescription medication benefit).
Hearing Care: Routine hearing examinations, programs or treatment for hearing loss including hearing aids (externally worn or surgically implanted) and the surgery and services necessary to implant them. This exclusion does not apply to cochlear implants.

Medical Exclusions

Infertility: Treatment of infertility, except to the extent covered services are required to diagnose such condition including all assisted reproductive technologies and fertility drugs and medications.

Investigational Services: Investigational treatment or procedures (health interventions) and services, supplies and accommodations provided in connection with investigational treatments or procedures.

Mental Health Treatment For Certain Conditions including mental health treatment for paraphilias for all ages and "V code" diagnoses except the following when medically necessary: parent-child relational problems, neglect or abuse of a child and bereavement, for children five years of age or younger.

Motor Vehicle Coverage and Other Insurance Liability

Non-Direct Patient Care including appointments scheduled and not kept, charges for preparing medical reports, itemized bills or claim forms and visits or consultations that are not in person, including telephone consultations and email exchanges.

Non-Duplication of Medicare: When by law, this coverage would not be primary to Medicare had you properly enrolled in Medicare when first eligible, benefits will be reduced to the extent that those benefits are or would have been provided by any part of Medicare, regardless of whether or not you choose to accept those benefits.

Obesity or Weight Reduction/Control: Medical treatment, medication, surgical treatment (including reversals), programs or supplies that are intended to result in or relate to weight reduction, regardless of diagnosis or psychological conditions.

Orthognathic Surgery except for temporomandibular joint disorder, injury, sleep apnea or significant malformation. By orthognathic surgery, we mean surgery to manipulate facial bones, including the jaw, in patients with facial bone abnormalities resulting from injury, congenital anomaly or abnormal development to restore the proper anatomic and functional relationship of the facial bones.

Over the Counter Contraceptives including supplies and oral contraceptives (coverage for these services may be provided under the prescription medication benefit).

Personal Comfort Items: Items that are primarily for comfort, convenience, cosmetics, environmental control or education.

Physical Exercise Programs and Equipment including hot tubs or membership fees at spas, health clubs or other such facilities; applies even if the program, equipment or membership is recommended by the member's provider.

Private Duty Nursing including ongoing shift care in the home.

Reversals of Sterilizations including services and supplies related to reversals of sterilization.

Riot, Rebellion and Illegal Acts: Services and supplies for treatment of an illness, injury or condition caused by a member's voluntary participation in a riot, armed invasion or aggression, insurrection or rebellion or sustained by a member arising directly from an act deemed illegal by an officer or a court of law.

Self-Help, Self-Care, Training or Instructional Programs including diet and weight monitoring services, childbirth-related classes including infant care and breast feeding classes, instruction programs including those to learn how to stop smoking and programs that teach a person how to use durable medical equipment or how to care for a family member.

Services and Supplies Provided by a Member of Your Family

Services and Supplies That Are Not Medically Necessary

Sexual Reassignment Treatment and Surgery: Treatment, surgery or counseling services for sexual reassignment.

Sexual Dysfunction: Services and supplies including medications for or in connection with sexual dysfunction regardless of cause, except for counseling services provided by covered, licensed mental health practitioners when mental health services are covered benefits under the contract.

Third-Party Liability: Services and supplies for treatment of illness or injury for which a third party is or may be responsible.

Tobacco Addiction Treatment including supportive items for addiction to tobacco, tobacco products or nicotine substitutes.

Travel and Transportation Expenses other than covered ambulance services.

Vision Care: Routine eye exam and vision hardware except as specifically provided under the vision benefits section of the contract. Visual therapy, training and eye exercises, vision orthoptics, surgical procedures to correct refractive errors/astigmatism, reversal or revisions of surgical procedures which alter the refractive character of the eye.

Work-Related Conditions: Expenses for services and supplies incurred as a result of any work-related injury or illness, including any claims that are resolved related to a disputed claim settlement. The only exception is if an enrolled employee is exempt from state or federal workers' compensation law.

Prescription Medication Exclusions

Acne Medication for the treatment of acne in members over age 39.

Certain Contraceptives: Prescription contraceptives that cannot be self-administered, including Norplant, surgically inserted contraceptive devices, IUDs and Depo-Provera (coverage for these contraceptives may otherwise be provided under the medical benefit).

Cosmetic Purposes: Prescription medications used for cosmetic purposes including, removal, inhibition or stimulation of hair growth, retardation of aging or repair of sun-damaged skin.

Devices or Appliances (coverage for devices and appliances may otherwise be provided under the medical benefit).

Prescription Medication Exclusions

Foreign Prescription Medications except those associated with an emergency medical condition while you are traveling outside the United States, or those you purchase while residing outside the United States.

Growth Hormones unless we preauthorize them.

Immunization Agents, Biological Sera, Blood or Blood Plasma

Inhibition and/or Suppression of Sleepiness: Prescription medications used to inhibit and/or suppress drowsiness, sleepiness, tiredness or exhaustion, unless we preauthorize them.

Insulin Pumps and Pump Administration Supplies (coverage for insulin pumps and supplies is provided under the medical benefit).

Medications We Don't Consider Self-Adminstrable (coverage for these medications may otherwise be provided under the medical benefit).

Nonprescription Medications: Medications that by law do not require a prescription order.

Off-Label Use Prescription Medications: Prescription medications that have not yet received FDA approval for the purpose and in the manner they are being prescribed.

Onychomycosis: Prescription medications for the treatment of onychomycosis (nail fungus), unless we preauthorize them.

Prescription Medications Dispensed in a Facility: Prescription medications dispensed to you while you are a patient in a hospital, skilled nursing facility, nursing home or other health care institution.

Prescription Medications Dispensed in Connection with Participation in a Clinical Trial

Prescription Medications For Smoking Cessation

Prescription Medications For Treatment of Infertility

Prescription Medications Not Dispensed by a Pharmacy Pursuant to a Prescription Order

Prescription Medications Not within a Provider's License: Prescription medications prescribed by providers who are not licensed to prescribe medications (or that particular medication) or who have a restricted professional practice license.

Prescription Medications With No FDA Proven Therapeutic Indication

Prescription Medications Without Examination: Prescriptions made by a provider without recent and relevant in-person examination of the patient, whether the prescription order is provided by mail, telephone, internet or some other means.

Professional Charges for Administration of Any Medication

Please note: This benefit summary provides a brief description of your health care plan benefits, limitations and exclusions under your health care plan and is not a guarantee of payment. Once enrolled, you can view your benefits booklet online at our Website, www.myRegence.com. Please refer to your benefits booklet for a complete list of benefits, the limitations and exclusions that apply, and a definition of medical necessity.



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Contact Customer Service at 1 (888) 367-2112

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