



Regence

Regence BlueShield is an Independent Licensee
of the Blue Cross and Blue Shield Association

November 2009

Name
Address
City, State Zip

Dear Member,

We want to make you aware that Regence is making minor contract changes that may affect your rates beginning January 1, 2010, in response to recently passed legislation in the State of Washington, along with mandatory regulatory changes. These contract changes are being made in response to the following:

- House Bill 1308, which decreases the organ transplant waiting period.
- Senate Bill 5725, which increases the organ transplant lifetime maximum.
- The minimum deductible for catastrophic health plans for the 2010 calendar year has changed. Effective January 1, the new minimum deductible for your Individual catastrophic plan is changing from \$1,750 to \$1,820. The family deductible is changing from \$5,250 to \$5,460.

Based on the combined changes to your coverage, you may see a decrease in your premium. To see what (if any) rate difference you have incurred, please compare the enclosed rate sheet with your last bill or bank statement.

The enclosed Summary of Changes document highlights the state mandates and outlines additional language clarifications. Your contract will be endorsed with the enclosed amendments. At the time of the printing of this letter, the outcome of Referendum Measure #71, Domestic Partnership, had not been confirmed by the Washington Secretary of State. However, we are proceeding ahead with endorsing your contract with Domestic Partnership coverage.

If you have questions or need more information about your benefits, please contact your agent, call Customer Service at 1 (800) 458-3523, or go to www.regence.com. You may also visit the members-only Web site at myRegence.com to get answers to your questions electronically. Thank you for choosing Regence as your health care provider. Our goal is to make health care accessible for everyone in our community. We work hard every day to provide our best value to you.

Yours in good health,

Penny Garrett
Director, Customer Service
Regence BlueShield